

Simon Sample
1 Sample Street
SAMPLE SUBURB
NSW 2000

ACCOUNT INFORMATION

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Your information

CUSTOMER NAME	Simon Sample
SUPPLY ADDRESS	1 Sample Street, Sample Suburb, NSW 2000
MAILING ADDRESS	1 Sample Street, Sample Suburb, NSW 2000
NATIONAL METER IDENTIFIER (NMI)	41036197135

The Australian Government and your State Government are supporting customers to reduce bills. Check the understand your bill section to see if you have received a rebate or concession. More information at energy.gov.au.

To compare other energy offers available to you, visit <https://www.energymadeeasy.gov.au>.

PAYMENT METHODS

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- By mail**
Include this payment slip with your cheque or money order payable to: Pacific Blue Retail, PO Box 320, North Geelong, Victoria 3215.
- Internet**
Pay your bill online at pacificblue.com.au using your VISA, AMEX or MasterCard.
- By phone**
Call 133 NOW (133 669). Your Reference Number is **7001466**.

Pay in store at Australia Post



*3614 70014667 06135985

A 0.60% fee on MasterCard and Visa, and 0.75% processing fee on AMEX apply (inc GST). This does not apply to direct debit payments.

ABOUT US

Pacific Blue Retail Pty Ltd
ABN 43 155 908 839
pacificblue.com.au

NEED HELP?

Enquiries or complaints 133 NOW (133 669)
Monday-Friday 8.00am-6.00pm (AET)

Energy and Water Ombudsman 1800 246 545

Email support@pacificblue.com.au

Credit enquiries credit@pacificblue.com.au

Faults + emergencies 13 13 88
Ausgrid 24 hours

TAX INVOICE ELECTRICITY

ACCOUNT DETAILS

Issued 15 Dec 2023
Account number 7001466
Tax invoice number 6135985

Due date 10 Jan 2024

Total amount due \$277.85

COULD YOU SAVE MONEY ON ANOTHER PLAN?

Based on your past usage, our Blue First may cost you up to \$449.29 less per year than your current plan.

To switch plans visit <https://www.pacificblue.com.au/energyplans> or call Pacific Blue Retail on 133 NOW (133 669).

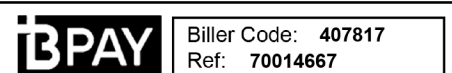
To compare other energy offers available to you, visit <https://www.energymadeeasy.gov.au>.

The Australian Energy Regulator requires us to include this information.

Account number 7001466

Total amount due \$277.85

Direct debit
Visit pacificblue.com.au to set up your direct debit online.



Telephone & Internet Banking - BPAY®
Contact your bank or financial institution to make this payment from your cheque, savings, debit, credit card or transaction account. More info: www.bpay.com.au

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PREVIOUS BALANCE AND PAYMENTS

Opening balance	\$0.00
Balance carried forward	\$0.00

NEW CHARGES

Description	Start Date	End Date	Quantity	Rate	Amount
Supply Charge	7 Nov 2023	5 Dec 2023	29 days	1.38050 \$/day	\$40.04
Peak <i>Mon-Fri: 2:00pm to 8:00pm</i>	7 Nov 2023	5 Dec 2023	125.78 kWh Actual	0.58630 \$/kWh	\$73.74
Shoulder <i>Mon-Fri: 7:00am to 2:00pm, 8:00pm to 10:00pm Weekends: 7:00am to 10:00pm including public holidays</i>	7 Nov 2023	5 Dec 2023	308.36 kWh Actual	0.30965 \$/kWh	\$95.48
Off Peak <i>7 days a week: Midnight to 7:00am, 10:00pm to Midnight including public holidays .</i>	7 Nov 2023	5 Dec 2023	251.41 kWh Actual	0.27280 \$/kWh	\$68.59

TOTAL NEW ELECTRICITY CHARGES	\$277.85
TOTAL INVOICE AMOUNT (INCLUDING GST OF \$25.26)	\$277.85
TOTAL AMOUNT DUE	\$277.85

ASSISTANCE REQUIRED?

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Hearing Impaired Service
If you have a hearing or speech impairment, please call via the National Relay Service. Simply dial 133 677 from your TTY phone and ask to be connected to 133 NOW (669).

Payment Difficulties/ Arrangements 133 NOW (133 669)
Please contact us weekdays between 8am – 6pm AET to discuss payment assistance or payment plan options.

Interpreter service (131 450)
خدمات الترجمة
☐ 譯服務
σπηρεσίες διερμηνέων
servizio interpreti
☐ 译服务
servicio de interpretación
dịch vụ thông dịch

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SUMMARY OF YOUR PLAN

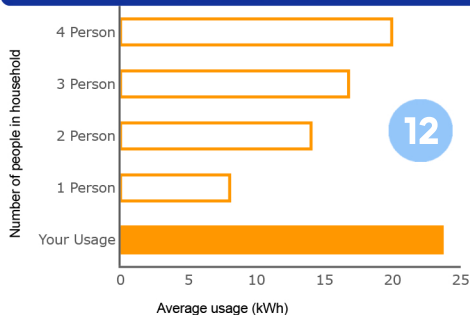
You are currently on our **Pacific Blue DMO Residential** plan.

DAILY AVERAGE (USAGE)

Daily usage	kWh
Current	23,6398
Same time last year	NA

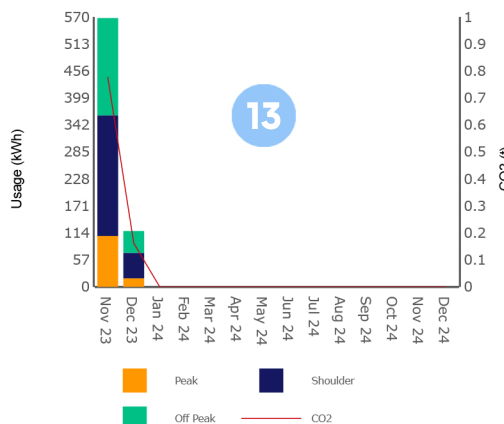
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COMPARE USAGE



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GREENHOUSE GAS EMISSIONS & USAGE



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DAILY AVERAGE (COST)

Average cost per day	INCL GST
Peak	\$2.54
Shoulder	\$3.29
Off Peak	\$2.37
Supply Charge	\$1.38
Total:	\$9.58
Same time last year	NA

The above helps you compare your usage to other households in your postcode.

MESSAGES

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Direct Debit

You have Direct Debit setup on your account. Your account will be debited on the due date of this invoice.

Moving Premises

Moving house? Please call us on 133 NOW (133 669), weekdays between 8am - 6pm AET three (3) business day prior to your move. We will gladly arrange disconnection at your old property and connect electricity to your new property.

Clear Access to the Meter

To enable your energy meter to be read on your next schedule read date please ensure there is safe and clear access. Refer to your invoice for when your meter is read next.

Energy Concessions

Please contact us on 1800 010 648, weekdays between 8am-6pm AET to discuss State Government concessions and grants.

ACCOUNT SUMMARY INFORMATION

NEXT SCHEDULED READ: 4 Jan 2024 (+ / - 2 business days)
NETWORK TARIFF: EA025
BILLING CYCLE: Monthly

READINGS

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Meter Number	Start Date	End Date	Start Read	End Read	Multiplier	Usage kWh
700196591/E1	7 Nov 2023	5 Dec 2023	0.0000	685.5560	1.0	685.5560 A

A: Actual C: Customer Actual E: Estimated R: Reconciliation